## **Quality Policy**

Brugarolas is a company that develops, produces and commercializes lubricants for the automotive and other industrial sectors, focusing its efforts on satisfying the needs and expectations of our customers, employees, shareholders, suppliers and society in general, always through our commitment to quality, safety and the environment.

Our main goal is to be considered by our strategic stakeholders as a reference group in the development and production of lubricants, always driven by a desire for continuous improvement in all areas of the company, promoted through innovation, service, quality, occupational safety and respect for the environment.

Regularly provide products that meet customer requirements and expectations, and to increase customer satisfaction through the effective application of our processes and resources.

Develop, manufacture and market products that conform to its specifications, in addition to complying with applicable legal and regulatory requirements.

Place people at the center of our management model, favoring training, participation and transparency, encouraging them to assume new responsibilities, in a climate of mutual trust, promoting their satisfaction.

Promote the awareness and training of employees on the environmental aspects that their activity may generate, making them participants in their control, as well as the adoption of good environmental practices in their workplaces.

Always maintain a strategic vision based on minimizing the risks identified and promoting the continuous improvement of our management systems, through their revisions.

This Quality Policy is signed by the General Management and approved by the Quality Committee, and will be delivered to all interested parties, in order to be understood and applied.